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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

				Complete If Known	
				Application Number	10/736,923
				Filing Date	December 15, 2003
				First Named Inventor	CHAN, Kevin
				Art Unit	2641
				Examiner Name	
Sheet	1	of	1	Attorney Docket Number	4366-152

U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Document Number Number-kind Code ^(If Known)	Publication Date MM-DD-YYYY	Name of Patentee of Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
/GG/	1.	US-5,479,490	12-26-1995	Nakashima	
/GG/	2.	US-5,671,328	09-23-1997	Fitzpatrick et al.	
/GG/	3.	US-5,748,843	05-05-1998	Peck et al.	
/GG/	4.	US-5,835,571	11-10-1998	Johnson	
/GG/	5.	US-5,873,064	02-16-1999	De Armas et al.	
/GG/	6.	US-5,920,841	07-06-1999	Schottmuller et al.	
/GG/	7.	US-6,101,472	08-08-2000	Giangarra et al.	
/GG/	8.	US-6,157,848	12-05-2000	Bareis et al.	
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/GG/	10.	US-6,658,414 B2	12-02-2003	Bryan et al.	
/GG/	11.	US-2004-0054538 A1	03-18-2004	Kotsinadelis	

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)

Examiner Initials*	Cite No. ¹	
—	12.	L.F. Lamel and J.L. Gauvain, <u>Language Identification Using Phone-Based Acoustic Likelihoods</u> , ICASSP-94, 4 pages.
/GG/	13.	John H.L. Hansen and Levent M. Arslan, <u>Foreign Accent Classification Using Source Generator Based Prosodic Features</u> , IEEE Proc. ICASSP, Vol. 1, Detroit USA (May 1995), pp. 836-839.
/GG/	14.	Levent M. Arslan and John H.L. Hansen, <u>Language Accent Classification in American English</u> , Robust Speech Processing Laboratory, Duke University Department of Electrical Engineering, Durham, NC, Technical Report RSPL-96-7, (Rev. 1/29/96), pp. 1-16.
/GG/	15.	Levent M. Arslan, <u>Foreign Accent Classification in American English</u> , Department of Electrical Computer Engineering, Duke University, Thesis, (1996), pp. 1-200.

Examiner Signature	/Gerald Gauthier/	Date Considered	08/29/2007
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INFORMATION DISCLOSURE STATEMENT (Use several sheets if necessary)		APPLICANT CHAN et al.	
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*EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROP.

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		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATION	
							YES	NO

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)

/GG/	AA	Kevin Jepson, "Ala. CU Believes in Marketing Via ATMs," The Credit Union Journal (May 19, 2003), 1 page.
/GG/	AB	Kevin Jepson, "Ala. Credit Union Believes in Marketing Via ATMs," In: The News (Aug. 21, 2003), 1 page.
/GG/	AC	"Personalizing Call Center Interactions with U-dial," Solution Blueprint Data Sheet Cross Industry (2002), 2 pages.

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	Filing Date		2003-12-15
	First Named Inventor		Chan
	Art Unit		2626
	Examiner Name		GODBOLD, DOUGLAS
	Attorney Docket Number		4366-152

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Examiner Initial*	Cite No	Patent Number	Kind Code ¹	Issue Date	Name of Patentee or Applicant of cited Document	Pages,Columns,Lines where Relevant Passages or Relevant Figures Appear
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/GG/	2	5737393		1998-04-07	Wolf	
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/GG/	9	6748066		2004-06-08	Espejo et al.	
/GG/	10	6978129		2005-12-20	Peon et al.	
/GG/	11	7130391		2006-10-31	Janakiraman et al.	

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	1	http://www.crmdownload.com/callcentersoftware/winivr/interactive-voice-response.htm, "CRMDownload.com", pp. 1-2						<input type="checkbox"/>

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